

Terms of Use

Effective Date: [Insert date]

Last Updated: [Insert date]

These Terms of Use ("Terms") govern access to and use of quickwrks.com ("Website"), operated by **Quickwrks** ("Quickwrks," "we," "us," or "our").

By using the Website, you acknowledge that you have read and understood these Terms. If you do not agree with them, you must not submit a service request.

1. Website purpose

Quickwrks operates as a service-coordination and facilitation platform. Quickwrks may evaluate requests submitted through the Website and, where appropriate, coordinate with its subsidiaries, affiliates, or other service-providing entities to identify and deliver suitable services.

Quickwrks does not guarantee that every request will be accepted, processed, or fulfilled. Quickwrks may independently assess a request and decide whether it is suitable for further consideration.

The Website may also include or promote products or services offered by Quickwrks' subsidiaries or affiliated entities in the future. Where applicable, the relevant entity may provide separate terms, pricing, service conditions, or contracts.

2. Website access

The Website may be explored by persons of any age. However, service requests, contractual arrangements, payments, and use of paid services are available only to persons who are at least **18 years old** and legally capable of entering into a binding contract under applicable Indian law.

Quickwrks may restrict, suspend, or terminate access to the Website where it reasonably believes that a user has violated these Terms, provided inaccurate information, misused the Website, or created a security or legal risk.

3. Service requests

Any person may submit a request through the Website. Submission of a request does not create a contract, guarantee acceptance, or create an obligation on Quickwrks to provide services.

Quickwrks may review the information submitted and decide whether to proceed. A request may be rejected or cancelled based on its suitability, feasibility, business requirements, available resources, or other factors determined by Quickwrks.

Quickwrks will generally communicate with the person who submitted the request regarding the next steps. If no response is received from the requester within **seven days** after communication from Quickwrks, the request may be treated as automatically rejected or closed.

A request may be cancelled after acceptance only in accordance with the separate written agreement executed between Quickwrks and the customer.

4. Separate customer agreement

If Quickwrks selects a request for further consideration, Quickwrks and the customer will enter into a separate one-to-one written or online agreement.

That agreement may contain the specific:

- Services to be provided.
- Deliverables and timelines.
- Responsibilities of the parties.
- Pricing and payment obligations.
- Refund and cancellation terms.
- Service limitations.
- Confidentiality obligations.
- Applicable warranties and remedies.

If there is any inconsistency between these Terms and the separate customer agreement, the separate customer agreement will govern the relevant customer-specific service relationship.

5. Pricing and quotations

Prices are not necessarily fixed and may depend on the customer's requirements, the nature of the requested service, the level of customisation, scope of work, resources required, and other commercial considerations.

Any price shown or communicated before execution of the separate customer agreement may be indicative, unless expressly identified as a final quotation.

A customer will be responsible for paying the charges specified in the applicable customer agreement or approved quotation. Payment may be made through the customer dashboard or another payment method communicated by Quickwrks.

6. Customer dashboard

Where applicable, Quickwrks may provide an individual customer dashboard for communication, service management, documents, payment, or other related facilities.

Quickwrks may issue or provide the customer with a username and password for accessing the dashboard. The customer is responsible for keeping those credentials confidential and must not share them with unauthorised persons.

The customer must notify Quickwrks promptly if the credentials are lost, disclosed, misused, or suspected to be compromised.

If a customer loses access credentials or the dashboard is compromised, Quickwrks may require verification and may replace or reset the credentials. Any charge for credential replacement, recovery assistance, or related administrative work will be communicated to the customer in advance where reasonably practicable.

Quickwrks will not be responsible for loss arising from the customer's failure to protect login credentials, unauthorised sharing, negligence, or delay in notifying Quickwrks of a security concern.

7. Payments, refunds, and cancellation

Payment terms, cancellation rights, refund eligibility, and applicable deadlines will be specified in the separate one-to-one customer agreement.

Submitting a request through the Website does not itself create a right to a refund or cancellation because no service contract is created at that stage.

Where payment is made through a third-party payment gateway, the transaction may also be subject to that provider's applicable terms and policies.

8. Acceptable use

You must use the Website lawfully and responsibly. You must not:

- Submit false, misleading, fraudulent, or unauthorised information.
- Submit information belonging to another person without authority.
- Use the Website for unlawful, abusive, defamatory, threatening, or harmful purposes.
- Attempt to gain unauthorised access to the Website, dashboard, systems, or accounts.
- Introduce malware, harmful code, or any activity intended to disrupt the Website.
- Copy, reproduce, modify, distribute, reverse engineer, or commercially exploit the Website without written permission.
- Use Quickwrks' name, logo, branding, or materials in a manner that suggests unauthorised endorsement or affiliation.
- Interfere with the operation, security, or availability of the Website.

9. Intellectual property

All rights, title, and interest in the Website and its contents belong to Quickwrks or its licensors, unless expressly stated otherwise. This includes the Quickwrks name, logo, branding, text, graphics, design, software, databases, layout, and other materials.

Quickwrks grants you a limited, revocable, non-exclusive, non-transferable permission to access and use the Website for lawful personal or business evaluation purposes.

You may not use, reproduce, adapt, publish, distribute, display, transmit, or commercially exploit Quickwrks' intellectual property without Quickwrks' prior written permission.

Quickwrks' logo and other brand materials may be used for marketing or promotional purposes only with prior written permission from Quickwrks and subject to any conditions specified in that permission.

10. Third-party and subsidiary services

Quickwrks may coordinate with subsidiaries, affiliates, contractors, or other third-party service providers. Such entities may provide services under their own agreements, policies, limitations, or terms.

Quickwrks will use reasonable efforts to coordinate the relevant service relationship but does not guarantee the availability, performance, quality, or continued operation of every third-party or subsidiary service.

The applicable customer agreement will identify the responsible service provider where necessary.

11. Website information and availability

Quickwrks intends to keep the Website information reasonably accurate and current, but does not guarantee that all information will always be complete, accurate, current, or error-free.

The Website may occasionally be unavailable because of maintenance, technical problems, updates, cybersecurity incidents, internet failures, or circumstances outside Quickwrks' reasonable control.

Quickwrks may modify, suspend, discontinue, or update any part of the Website without prior notice where reasonably necessary.

12. Disclaimers

The Website is provided on an "as available" and "as is" basis to the maximum extent permitted by applicable law.

Information on the Website does not constitute a binding offer, professional advice, guarantee of service acceptance, or promise that a particular result will be achieved.

Any service commitment, performance obligation, delivery timeline, warranty, refund right, or remedy will arise only from the applicable separate customer agreement.

Nothing in these Terms excludes or limits any right, remedy, or liability that cannot lawfully be excluded or limited under applicable Indian law.

13. Limitation of liability

To the maximum extent permitted by applicable law, Quickwrks will not be liable for indirect, incidental, special, consequential, exemplary, or loss-related damages arising from or connected with:

- Use of or inability to use the Website.

- Rejection, closure, or cancellation of a service request.
- Loss or compromise of customer login credentials caused by the customer.
- Reliance on general Website information.
- Acts or omissions of subsidiaries, affiliates, or third-party providers.
- Website interruption, technical failure, or unauthorised access beyond Quickwrks' reasonable control.

Where liability cannot be excluded, Quickwrks' total liability will be limited to the amount paid by the customer to Quickwrks for the specific service giving rise to the claim, unless a separate customer agreement provides otherwise.

This limitation will not apply to liability that cannot legally be limited, including liability arising from fraud or any other non-excludable liability under applicable law.

14. Indemnity

To the maximum extent permitted by applicable law, you agree to indemnify and hold harmless Quickwrks, its subsidiaries, affiliates, officers, employees, representatives, and service providers from claims, losses, liabilities, damages, costs, and expenses arising from:

- Your breach of these Terms.
- Your unlawful or unauthorised use of the Website.
- Information you submit that is false, misleading, unlawful, or unauthorised.
- Your infringement of another person's rights.
- Your misuse of the customer dashboard or login credentials.

15. Privacy

Quickwrks' collection, use, sharing, retention, and protection of personal data are governed by the Quickwrks Privacy Policy.

By submitting a service request, you acknowledge that you have been directed to the Privacy Policy and understand that personal data may be processed for the purposes described there.

16. Suspension and termination

Quickwrks may suspend, restrict, or terminate Website access, dashboard access, or a service request where it reasonably believes that:

- These Terms have been breached.
- Information supplied is inaccurate or fraudulent.
- The activity creates a security, legal, or operational risk.
- The customer fails to comply with an applicable customer agreement.
- The relationship must be ended for legitimate business or legal reasons.

Termination will not affect rights or obligations that arose before termination or provisions that are intended to continue, including intellectual property, payment obligations, confidentiality, indemnity, liability limitations, and dispute provisions.

17. Changes to these Terms

Quickwrks may amend these Terms from time to time. Updated Terms will be published on the Website with a revised "Last Updated" date.

Your continued use of the Website after updated Terms are published may constitute acceptance of the amended Terms to the extent permitted by applicable law.

Where a change materially affects an existing customer relationship, the separate customer agreement will govern the applicable notice or amendment process.

18. Governing law and jurisdiction

These Terms are governed by and interpreted in accordance with the laws of India.

Subject to any mandatory legal requirement or alternative dispute-resolution provision in a separate customer agreement, the courts having jurisdiction in **Uttar Pradesh, India**, will have exclusive jurisdiction over disputes arising from or relating to these Terms or the Website.

19. Contact

For questions regarding these Terms, please use the contact information displayed on quickwrks.com and in the Website footer.

20. Severability

If any provision of these Terms is found to be invalid, unlawful, or unenforceable, that provision will be modified or severed to the minimum extent necessary, and the remaining provisions will continue in effect.

21. Entire agreement

These Terms, together with the Quickwrks Privacy Policy and any applicable separate customer agreement, constitute the agreement governing your use of the Website and supersede prior Website-related understandings concerning the same subject matter.

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